

Who to contact when you need information about your AECOM benefits

GENERAL INFORMATION

[benefitsatAECOM.com...](#) your first stop for all things benefits

- Details about all your benefits including FREE benefits and benefits you can elect anytime
- The Benefits Manual and Enrolment Guide
- Benefits checklists based on what's happening in your life (getting married, having a child, changing employment status, etc.)
- Benefits apps, FAQs, webinars, events, calculators and other resources
- Contact information for all benefit providers
- Links to log in to your personalized accounts

myHR: on Ecosystem

- Find general benefits information, including the Benefits Manual, Enrolment Guide and FAQs, on myHR.

PERSONALIZED INFORMATION

Your Personalized Benefits Account: [AECOMBenefitsOnline.com](#)

- See your personal benefit options and costs
- Complete enrolment (for new hires and during annual enrolment)
- Make changes within 31 days of a life event
- Single sign-on to your Sun Life account
- Change optional insurance and voluntary benefits at any time
- Review and update your beneficiaries

My Sun Life website and Customer Care Centre

Go to [mysunlife.ca/aecom](#) or call 866.896.6976, Monday to Friday, 8 a.m. to 8 p.m., Eastern Time

- Submit, track and manage claims
- Coordinate payments between two plans
- Check plan and spending account limits
- Apply for drug pre-authorization
- Monitor Retirement and Savings Plan accounts and investments

Bank of America Merrill Lynch: [benefits.ml.com](#), 877.637.4226

- Enroll, check your balance or make a transfer to the Employee Stock Purchase Plan (ESPP)

Wellness: [benefitsatAECOM.com](#)

- Record well-being activities
- Track your well-being points, unlock badges and earn quarterly rewards
- Join interest groups, create and join well-being challenges, and engage with your colleagues

AECOM Benefits Service Center

Call 833.411.5520 Monday to Friday, 8 a.m. to 8 p.m., Eastern Time

- Questions and/or help with any of the items on the left, plus:
- Plan provisions
- Eligibility
- Executive benefits

Still not sure who to contact?

Visit [benefitsatAECOM.com/all-benefits](#) and select the benefit you need assistance with. From there, you'll find links to the providers and other resources that may help.

Call the AECOM Benefits Service Center at **833.411.5520**, Monday to Friday, 8 a.m. to 8 p.m., Eastern Time.